

## emh Summary of Approach to TSM Survey

Below is a summary of the survey approach used to generate the tenant perception measures.

<b>Summary of achieved sample size (number of responses)</b>	1000 - LCRA and 323 - LCHO					
<b>Timing of survey</b>	22/09/2023 to 05/10/2023					
<b>Collection method(s)</b>	Telephone only					
<b>Sample method</b>	Random Stratified with quotas based on product					
<b>Summary of the assessment of representativeness of the sample against the relevant tenant population (including reference to the characteristics against which representativeness has been assessed)</b>	Population		Interviews			
		No.	%	No.	%	
	emh homes	15542	97	970	97	
	Midlands Rural	347	2	28	3	
	Enable	53	0	2	0	
		15942		1000		
			Population		Interviews	
			No.	%	No.	%
	Shared Ownership Post2010		913	45	152	47
	Shared Ownership		879	44	127	39
	Intro Shared Owners P2010		205	10	38	12
	New Model Shared Owners		19	1	6	2
			2016		323	
	<b>Weighting applied to generate the reported perception measures (including a reference to all characteristics used to weight results)</b>	N/A				
	<b>Role of external contractor(s) in collecting, generating, or validating the reported perception measures</b>	Acuity Research & Practice Ltd Collecting, generating, validating reported perception measures				
<b>Number of tenant households within the relevant population that have not been included in the sample frame due to the exceptional circumstances described in paragraph below* with a broad rationale for their removal</b>	N/A					

<b>Reasons for any failure to meet the required sample size requirements summarised in Table below**</b>	N/A
<b>Type and amount of any incentives offered to tenants to encourage survey completion</b>	N/A
<b>k. any other methodological issues likely to have a material impact on the tenant perception measures reported.</b>	N/A